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HEALTH AND SAFETY POLICY

The health and safety of our guests and staff is vitally important to Roots Revealed and we have introduced a number of steps to ensure the health, safety and comfort of all concerned.

- Roots Revealed has a Risk Assessment in place and a process to maintain cleanliness and aid social distancing.
- Tour Guides keep up to date with the latest guidelines from government and tourism organisations and update Risk Assessments and practice accordingly.
- Vehicle based tours are only available as pre-booked private tours and it is likely that the group will be close family or friends.
- When guiding outdoors, the guide will use a voice amplifier, so that the guide does not need to raise their voice and so that the guests can hear the commentary while maintaining a social distance.
- On walking tours, guides will carry sanitiser and will make it freely available to guests. Guests are welcome to bring and wear their own masks.
- On vehicle tours, masks will be provided for use in the vehicle and guests are encouraged to wear them; sanitiser will also be provided. Vehicles will be thoroughly cleaned and sanitised between journeys.
- Guests should not come on the tour if they feel unwell.
- If guests start to feel unwell while on the tour, they should tell the tour guide immediately.
- If guests feel unwell in the fortnight following the tour, they are asked to adhere to current Track and Trace processes that may be in place. Roots Revealed will ask for the contact details of each person on the tour.
- Please ensure that you wear suitable footwear for walking on uneven ground and bring layers of clothes suitable for changeable weather conditions.
- Smoking is not permitted on vehicles and guests are asked not to smoke within proximity of other guests while on outdoor elements of a tour.

- Your guide will give a Health and Safety Briefing before the tour departs and your observance of guidelines will be greatly appreciated and will help to ensure the health, safety and comfort of all concerned.